



Payment Processing Volume Survey

Complete and Return Via Email to: info@zamcodataservices.com or Fax to: 651-344-4415

Corporate Information						
Company Name:						
Contact Name:					Title:	
Address 1:						
Address 2:						
City:					State:	
Zip Code:						
Contact Phone:					Fax:	
Contact E-mail:						
Number of Business Locations:		Bank Name:				
Bank Contact Name:		Bank Phone:				
General Payment Information						
What payment types do you accept? (Circle)	Checks/POS	Yes / No	eCheck/Web	Yes / No	Back Office	Yes / No
	Lockbox	Yes / No	Credit Cards	Yes / No	Debit Cards	Yes / No
Check Information						
Check/Transaction Volume – # of Checks				Day / Week / Month / Year (Circle One)		
What is the average \$ value (face value) of the checks you accept? Or provide a range	Average:		Smallest Check:		Largest Check:	
How do you receive paper or eChecks? (Circle All that Apply)	Point of Sale		Web/Tel		Mail	Lockbox
How do you process check payments today? (Circle all that apply)	Deposit at The Bank		Check21	BOC	Mail in Checks	POS
What check processing system, payment processor, or bank are you using for check processing today?						
How many returned items do you have today? How many returns are Unauthorized?				Day / Week / Month / Year (Circle One)		
How do you handle collections on returned items today?						
Other Payment Information						
What is your biggest concern or issue with your current payment process?						
What benefits / features are important with your new solution?						

